



It is mandatory that the purchaser(s) install the floor pursuant to the manufacturer's installation instructions. Aurora Hardwood warrants, to the original purchaser, that the surface finish will NOT wear through or separate from the wood for twenty-five (25) years from the date of purchase, when used under normal residential traffic conditions, and as long as preventive and regular maintenance as prescribed in, and suggested in, the National Wood Flooring Association Maintenance Guidelines is followed. The NWFA guidelines can be found under the "wood floor maintenance" section on the NWFA website at **www.woodfloors.org**.

This finish warranty excludes any damages resulting from, caused by or contributed to, in any way, improper environmental conditions, indentations, scratches, lack of proper maintenance, use of unauthorized cleaning products, misuse, negligence, accidents, pets, spiked/high heeled shoes, shoes not under proper repair, water, wet mopping, erosion, pebbles, sand, other abrasives, surface checks/splits, and/or failure to protect the flooring material during move-in and/or other construction activities in the immediate/adjacent area.