

SPECIALTY SLEEP PRODUCTS

## **25 YEAR LIMITED WARRANTY**

Classic Brands LLC warrants your Mattress, for a period of twenty-five (25) years—ten (10) years full warranty, fifteen (15) years pro-rated—against defects in workmanship and materials. During the initial ten years, if the product is deemed to be defective, the product will be repaired or replaced as stated below. The pro-rated charge will be as follows: the number of years you have owned the mattress divided by twenty-five (25), times the original purchase price. In addition to the pro-rated charges to replace the mattress, all transportation costs are the responsibility of the purchaser during the entire warranty period. Your mattress will be replaced or repaired, at our option, should it be found defective because of faulty workmanship or structural defects other than specific limitations contained herein. It is understood that this does not include normal increase of softness in the foam which can occur during normal breaking in, or in the case of visco-elastic memory foam, a lessening of the gradual recovery aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress. Substitution or use of improper foundations, platforms or other bases upon which the mattress is placed, may result in damage to the product. Should an improper base be utilized by the consumer, causing the product to default, the warranty may be voided. It is incumbent on the consumer to maintain the foundation and provide appropriate support for the mattress. We recommend the purchase of a foundation at the time of mattress purchase. Warranty does not include any deterioration of the foam, with an indentation of less than 1.5 inches, not associated with a sag in the foundation, box spring, platform or frame. If such a defect appears during the twenty-five (25) years of this warranty, we will, at our option, either repair or replace the mattress at a handling cost to be paid by the purchaser. This warranty does not include handles, as handles are to be used only for adjustment purposes and are not intended to be used to lift, turn or transport the product. If a model has been discontinued we will replace it with a mattress of equal or better value at our option. The zippered cover on the mattress is warranted for two (2) years for defects in material or workmanship. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect; including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. Do not use a heating pad or electric blanket with this mattress as it will void this warranty. It is recommended that the consumer protects the mattress with a stain resistant mattress protector. This warranty is valid only to the original purchaser of the product as indicated on the original sales invoice. Law tag must not be removed from original product as this identifies the product and the original invoice is required and is the only acceptable proof of purchase. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. In order to provide the optimum sleeping surface this premium product contains only the finest quality materials. As with all premium sleep products certain body conformity adaptations will take place as your mattress adapts to your particular body shape and type and any peculiarities in your spinal alignment or bone structure. This is to be expected and is part of the performance of your mattress. Our representative or designated agent shall make the final determination regarding repair or replacement. We do not warrant our product as a remedy for any specific medical condition and do not warrant against any complications resulting from the use or inability to use this product. We do not warrant individual comfort preferences, sheet fit or height issues resulting from purchaser's bed frame size or headboard style. Should this warranty be exercised and your product replaced and/or repaired, the duration of the warranty will not be extended or restarted. Terms and service related in this warranty shall be the consumers sole and exclusive remedy should the product fail during the time frame stated here in. We make no warrant beyond those terms and conditions stated. Please retain this warranty and your original invoice for twenty-five (25) years.

For customer service call: 1-877-707-7533 • 8214 Wellmoor Court • Jessup, MD 20794