



"The Absolute Best" In Comfort!

Warranty & Care Information

COMPREHENSIVE 5 YEAR WARRANTY

Only Smart Step offers a comprehensive 5 year warranty. With our extensive and proven track record in commercial environments, we can confidently stand behind this guarantee. Smart Step warrants that all mats will:

Remain Unmatched In Comfort

Smart Step mats provide the optimum in comfort and relief. The polyurethane composite effectively suspends body weight thus reducing impact on the back, legs, and feet while encouraging proprioception (rebalancing). This exclusive advantage results in unmatched and consistent comfort for a minimum of 5 years.

Always Lie Flat

The 20 degree, gradually beveled edges of a Smart Step mat will never roll up, which prevents dangerous trip hazards. Distinctive to Smart Step mats, our Advanced Polyurethane Technology (APT) includes 100% memory properties, meaning the mat is cured flat and will always remain flat.

Never Delaminate

The unique one-piece construction of the Smart Step mat eliminates the need for glues or toxic bonding agents that often break down in time. Our mats will never separate, bubble up, ripple or tear as a result of broken down glues.

Never Compress

Smart Step mats have an unprecedented immediate-recovery (bounce back) and are guaranteed to never lose their form. The polyurethane construction will not compress (squish down) creating dangerous high and low spots or loose resiliency. This results in consistent comfort, even where the most frequent standing occurs.

Never Wear Through

Our advanced designs protect against high traffic erosion. Deterioration is greatly reduced with our premium polyurethane products.

SMART STEP FLOORING CARE

Designed to provide comfort and wellbeing, Smart Step mats require little to no special care. Clean as you would your floor. Smart Step mats can be spot cleaned, swept, stick vacuumed (non-brushrolled) or mopped. If needed, Smart Step mats can be cleaned with commercial cleaners or residential products such as Fantastic and Formula 409.

Mats should be stored flat; however, they may be rolled with the bottom side to the inside and the top surface to the outside. Do not roll or bend mats with the top surface to the inside as this will cause damage to the mats.

Smart Step Therapeutic Flooring Customer Service:

For any other questions or concerns, please call 1-866-624-5700.