



## 1-YEAR LIMITED RESIDENTIAL WARRANTY

### WARRANTY COVERAGE

Moldings Online, Inc. warrants to the original purchaser that our Moldings, Vents, Treads and Risers will be free of defects in materials and workmanship; however the products are not warranted against excessive force, heavy foot traffic or accidental breakage. Moldings Online warrants that its custom, factory applied finish will not chip, peel or wear through to the wood, under conditions of normal residential use, for the period of one full year following installation. Natural wood characteristics such as mineral streaks, small knots and grain variations are to be expected and are not considered defects. This warranty applies to the original purchaser of Moldings Online's factory finished Moldings, Vents, Treads and Risers, for residential use, for the duration of the stated warranty period.

### OBLIGATIONS UNDER WARRANTY

If Moldings Online's factory applied finish, chips, peels or wears through to the wood during the warranty period under conditions of normal residential use, Moldings Online will, at its option, 1) repair, replace, or refinish the molding or vent in the affected area at no cost to the consumer, or 2) refund the purchase price of the damaged molding, tread, riser or vent.

This warranty does not cover consequential damages (that is, the cost of repairing or replacing anything other than the molding or vent), special, indirect or incidental damages (that is, your loss of time, loss of use, inconvenience, telephone charges, postage or the like related to the warranty claim). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the exclusion above may not apply to you.

THIS WARRANTY IS MADE IN LIEU OF AND EXCLUDES ANY OTHER EXPRESS OR IMPLIED WARRANTY OF ANY TYPE OR KIND, PARTICULARLY ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL OTHER EXPRESS OR IMPLIED REPRESENTATIONS AND WARRANTIES ARE HEREBY DISCLAIMED.

### PROPER CARE

Moldings Online's unique factory-applied finish is intended to stay beautiful with only normal nonabrasive cleaning and damp mopping. No attempt should be made to sand or recoat this factory finished molding, tread, riser or vent. Accordingly, any sanding, top-coating, recoating, or attempted refinishing of Moldings Online's factory-applied finish will invalidate this warranty.

### WARRANTY EXCLUSIONS

- It is the responsibility of the installer to detect any objectionable differences before installation begins of any Moldings Online products. If any such objections in grain or color are detected, the installer must NOT install the molding, vent, stair tread or riser. Installed product will not be eligible for a warranty claim.
- Color changes over time resulting from exposure to sunlight or chemicals. Certain species may darken more than other species when exposed to sunlight.
- When installing our stair treads and risers, the installer MUST apply a clear sealant (designed to penetrate and seal bare wood) to all wood surfaces cut during the installation process. If installed without sealant, the warranty is invalid.
- Water damage-whether caused by flooding, leaks, wet mopping, excessive ground moisture, infiltration of moisture from sidewalls, other surfaces or other causes.
- Natural wood variations, such as small knots, mineral streaks, grain variations and the like, and normal minor differences in the wood shading between samples and installed moldings, vents, stair treads and risers.
- Damage from improper installation, accidents, abuse, cleated shoes, spike heels, failure to use protective caps or pads under furniture legs or wheels; scratches and dents, or any circumstance causing abnormal wear.
- Insect infestation occurring after the molding, vent, stair tread or riser has left our factory.
- Stains including those caused by pets.

### REPORTING A CLAIM

No returns will be accepted without prior authorization from Moldings Online. To report a claim under this warranty, contact your Moldings Online dealer representative or Moldings Online's Customer Support directly at Tel (888) 618-6218.