



## STEELCASE WARRANTY

### What does the warranty cover?

Steelcase Inc. (“Steelcase”) warrants this product (“Product”) to be free from defects in materials or workmanship. This warranty applies only to Products purchased directly from Steelcase or an authorized Steelcase retail partner by purchasers located in the United States.

### How long does the warranty last?

This warranty applies only to the original purchase and terminates if you transfer, modify or sell the Product.

- Frame and structural components (base, arms, seat, and back) – **Lifetime** (*for as long as you own it*)
- Seating mechanisms, including pneumatic cylinders – **10 years**
- Fabric or Leather – **5 Years**

### What will Steelcase do?

If the Product is defective, Steelcase will replace or repair it or refund the purchase price.

### What is not covered by this warranty?

This warranty does not apply to normal wear and tear to Products, nor to high-wear items including, but not limited to: glides and textiles. This warranty does not cover fading, discoloration or natural variations occurring in leather and fabric.

**This warranty does not cover consequential damages (including but not limited to the cost of repairing or replacing other property, which is damaged when the Product does not work properly). This warranty does not cover shipping charges to or from an address outside the continental United States, damage in transit to or from an address outside the continental United States, loss of time, loss of use, or other incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so these exclusions and limitation may not apply to you.**

### How do you get warranty service?

For assistance with warranty repairs, contact the authorized retailer from whom you purchased the product with the original proof of purchase.

### How does the state law apply?

This warranty provides specific legal rights, and you may have other rights, which vary, from state to state.