

TOPSEAT™ FAQ

Q: What sizes of toilet seats do you offer?

A: Our seats are available in both round (16.5") or elongated (18.5") inches, but not all models are always available in each style. Please check your toilet bowl and read the model specifications carefully. The distance between the hinge holes is the 5.5" U.S. standard.

Q: Should I buy a round toilet seat or an elongated seat?

A: Your toilet will tell you! Lift the seat and measure from the center of the mounting holes to the outside front edge of the bowl. Round bowls are 16.5 inches and elongated bowls are 18.5 inches. Glaxitz toilet seats fit American Standard®, Kohler®, Eljer®, Crane® and many other bowls from leading toilet manufacturers.

Q: I'm a tech nerd. Could you please provide more details about your polyglass covering?

A: We use clear-as-glass, scratch-resistant poly methyl methacrylate (PMMA). PMMA was first sold in 1933 under the trademark Plexiglas™. You may also know it as Lucite™ or Perspex™. Environmentally-friendly PMMA does not contain the potentially harmful bisphenol-A sub-units found in polycarbonate.

Q: What can you tell me about the quality of your seats?

A: TOPSEAT™ has been awarded ISO9001:2008 Quality Management certification by UKAS. This achievement is international recognition of the quality of TOPSEAT products, services, operations and our production management.

Q: Why is bamboo a good material for toilet seats?

A: Because of its incredible strength and short growth cycle, bamboo has been widely used in the manufacturing industry. Its amazing regenerative properties have made it a competitive and ideal alternative for hardwood.

Q: Why is bamboo a sustainable choice for manufacturers?

A: When compared with an equivalent stand of trees, a grove of bamboo can emit 35 percent more oxygen. Further, the same grove of bamboo can also be continuously re-harvested every three years. Even during its regeneration period, its root system still acts as a soil conservation tool to prevent possible erosion.

Q: Do you make polyresin seats?

A: No. Polyresin, which uses oil as an ingredient, is an environmentally-harmful hydrocarbon compound.

Q: Do you offer seats with plastic hinges?

A: No. The hinges on Glaxitz seats are designed to protect the environment for future generations. Strong and corrosion-resistant, our chrome-plated hinges use trivalent chromium instead of frequently-found hexavalent chromium, which has been identified as being carcinogenic.

Q: Where is Topseat International Inc. based?

A: We are incorporated in Texas and our U.S. distribution center is in the Dallas suburb of Plano.

Q: Where are your products made?

A: Since our founding in 2003 our seats have been crafted and perfected in an 80,000-square-foot factory in Guangzhou, China, formerly known as Canton.