



SPECIALTY SLEEP PRODUCTS

## WATERBED LIMITED WARRANTY AGREEMENT

You are now the owner of the highest quality flotation sleep system made from the finest materials and components available. Our built-in quality and craftsmanship allow us to offer the original purchaser a limited warranty against defects in the workmanship or material (other than the cover).

### **PLEASE RETAIN THIS WARRANTY AND YOUR ORIGINAL INVOICE.**

If a defect should appear in your flotation sleep system, you should contact the dealer from whom it was purchased. However, if the original dealer cannot be reached, or if you have moved out of their servicing area, you can contact us directly: **Classic Brands • 8214 Wellmoor Ct, Jessup, Maryland 20794 • 877-707-7533 • [claims@classicmattress.com](mailto:claims@classicmattress.com)**

The defective product or component must be returned for evaluation prior to replacement. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect (including burns, cuts, water damage, mold, stains or other abnormally soiled or insanitary). Classic Brands will not be responsible for water stains in the cover due to condensation or leakage. Fabric indentions will appear with use and are not an indication of structural damage.

**Ticking:** Do not machine wash or dry clean ticking. If an identical mattress or component is not available at the time of repair or replacement, Classic Brands reserves the right to substitute material or products of equal or higher quality.

**Bladders/Cylinders:** This warranty covers seam leaks only. Obvious punctures to the bladder or cylinder will void the warranty. The bladder or cylinder Flextec corner(s) are warranted for life to the original buyer against seam leaks at the corners. Damage caused by electrical heaters or improper installation of heaters will void this warranty.

**Foundations:** The use of a soft, sagging or non-supporting foundation will cause damage to your flotation sleep system and will void the terms of your warranty. The use of a Classic waterspring foundation is highly recommended. It has a lifetime warranty and will be repaired or replaced based upon our assessment of the defect. The piece or part determined to be defective will be repaired or replaced. Entire sets will not be replaced unless both pieces are deemed defective.

Your flotation sleep system is designed for full performance when used with a properly supported framework. If it's used on a faulty frame, resulting damages will void your warranty. It is your responsibility to provide proof of purchase of a proper support frame to validate this warranty.

Classic Brands is not liable for consequential damages which result through the use of this product. All implied warranties, except to the extent prohibited by applicable law, shall have no greater duration than the warranty period set forth herein. No warranties, whether expressed or implied, including warranties or merchantability or fitness, shall apply to this product after the warranty period has expired. Under no circumstances shall Classic Brands be held liable for any loss or damage direct or consequential arising out of the use of or the inability to use this product. Some states do not allow limitations on how long an implied warranty and exclusion or limitation of incidental or consequential damages so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

**\*Transportation costs, to and from Classic Brands, are the responsibility of the purchaser.**

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# Classic Brands

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Product	No Charge Replacement Period*	Charge For Repair or Replacement	Charge For Repair or Replacement
<b>Hardside Bladder Type</b>	<b>Free Replacement</b>	<b>60% Current Retail</b>	<b>80% Current Retail</b>
Better Sleep 100	0-2 Years	3-4 Years	5-6 Years
Better Sleep 200	0-2 Years	3-4 Years	5-6 Years
Better Sleep 600	0-2 Years	3-4 Years	5-6 Years
Natural Expressions 850	0-5 Years	6-9 Years	10-15 Years
Natural Expressions 1100	0-5 Years	6-9 Years	10-15 Years
Natural Expressions 1400	0-5 Years	6-9 Years	10-15 Years
<b>SoftsideBladder Type</b>	<b>Free Replacement</b>	<b>60% Current Retail</b>	<b>80% Current Retail</b>
700 Free Flow Kit	0-2 Years	3-4 Years	5-6 Years
590 Free Flow Kit	0-2 Years	3-4 Years	5-6 Years
500 Tube Kit	0-2 Years	3-4 Years	5-6 Years
555 Extra Firm Tube Kit	0-2 Years	3-4 Years	5-6 Years
501 Waveless Bladder Kit	0-5 Years	6-9 Years	10-15 Years
502 Dual Waveless Bladder Kit	0-5 Years	6-9 Years	10-15 Years
601 Ultra Firm Bladder Kit	0-5 Years	6-9 Years	10-15 Years
602 Dual Ultra Firm Bladder Kit	0-5 Years	6-9 Years	10-15 Years
700 Waveless Kit	0-5 Years	6-9 Years	10-15 Years
720 Dual Waveless Kit	0-5 Years	6-9 Years	10-15 Years
800 Ultra Waveless Kit	0-5 Years	6-9 Years	10-15 Years
820 Dual Ultra Waveless Kit	0-5 Years	6-9 Years	10-15 Years
<b>Softside Cover</b>	<b>Free Replacement</b>	<b>60% Current Retail</b>	<b>80% Current Retail</b>
Sleepmaster, Royalty, Beauty, Dream, Elegance, Pinnacle, Dutchess, Splendor	0-3 Years	4-9 Years	10-20 Years
<b>Foundation</b>	<b>Lifetime Warranty</b>	<b>Lifetime Warranty</b>	<b>Lifetime Warranty</b>

\*excludes transportation costs

Purchased: \_\_\_\_\_

Model or Style: \_\_\_\_\_

Dealer Name: \_\_\_\_\_

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