

Dimplex Fireplaces Q & A

Are you concerned about the safety of a fireplace with children or pets?

These fireplaces feature safe, clean electric operation, which produces no combustion and cool-to-touch glass.

Do you worry about the cost and complexity of installing a fireplace?

Electric fireplaces have very low operating costs- 3¢ per hour for flame only, and 8¢ per hour for flame and heat, based on national averages for residential electricity rates.

Do you think that fireplaces require costly on-going maintenance?

There is no service required – just replace standard light bulbs once ever 2-3 years.

Would you like a fireplace with a solid warranty to protect your investment?

Dimplex offers the best warranties in the business:

Maestro Collection – 2 year limited warranty

Ovation Collection – 5 year limited warranty

Encore Collection – 10 year limited warranty

Are you concerned about the effect of a fireplace on indoor air quality?

There is no combustion – electric fireplaces produce no carbon monoxide or particulates.

Do you think it might be difficult to find a fireplace that suites your décor?

Dimplex offers dozens of styles, finishes, and trims designed to complement any home.

Do you like to occasionally re-organize your furniture for a new look?

These fireplaces are fully portable – as long as there's an outlet, there's no problem.

Are you concerned about the space a fireplace would take up in your home?

Corner units and smaller electric fireplaces are ideal for any space.

Do you think fireplaces are difficult or inconvenient to control?

Easily adjust the thermostat for temperature control and flame controls for ambiance.

