



*Mamma Ro was founded in Lucca, Italy, in the 1960s by two brothers, Paolo and Mario Pierallini, who named the company after their mother, Rosanna.*

*Their vision was to offer a line of craftsman-made products from around the world that celebrates la vita vera ...true living...where shared experiences in supportive environments are essential to a life well lived.*

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# Use & Care of Mamma Ró

## Mamma Ró Ceramics

The beautiful ceramic pieces offered by Mamma Ró are carefully hand-crafted by skilled Italian artisans, making no two pieces exactly alike. The variations in finish or appearance are the mark of a unique hand-worked item, not imperfections.

### Q. Are Mamma Ró ceramic pieces dishwasher safe and microwavable?

A. Yes! Mamma Ró dinnerware and accessories are dishwasher safe and microwavable. Items used in the microwave will get as warm as the food you are cooking. Dishwashing detergent is caustic and can dull any glaze or glass over years of use. Special note: Cookware pieces are specifically designed for conventional oven use ONLY and should not be used in the microwave or dishwasher. See below for more information.

### Q. Why is each piece of my Mamma Ró slightly different?

A. These beautiful ceramic pieces were carefully hand-crafted by skilled Italian artisans. No two pieces are exactly alike because of the individual workmanship. The variations in finish or appearance you may find are not considered imperfections, but rather the mark of a unique hand-worked item.

### Q. Why did my dinnerware "sing" to me the first time I washed it?

A. The first time Mamma Ró is subject to a change in temperature, there is a natural settling process that can be heard as a ping or tingling sound. Again this is a natural occurrence and is not harmful to the integrity of the piece.

### Q. Why are there little white lines on my new red dinnerware?

A. Our unique red sometimes experiences an extraordinary occurrence after the initial washing. Raised white lines or specks may appear on part or all of the piece. These can be simply wiped away with a damp cloth or repeat washed 2 to 3 times as necessary. These lines will disappear after a few washings never to return. This happens as a result of a slightly different firing condition at the factory and does not always occur. The white substance is a mineral component of the glaze and it is not considered harmful.



### Q. Can I keep liquid in my serving pieces at all times?

A. As with any ceramic container, you should not store liquids for more than 24 hours. Earthenware pottery is by nature more porous than glass and some liquids can seep through the glaze. Please use the serving pieces for service only.



# MammaRó

ITALIAN CERAMICS & HOME ACCESSORIES

## Q. Do Mamma Rò ceramics meet federal safety standards?

- A. Each different Mamma Rò design and color have been independently tested for lead, cadmium, and other contents and have been found to consistently pass U.S. safety standards. The Federal Drug Administration also performs periodic checking of merchandise shipped to us from Italy.



## Mamma Ró Cookware

### Q. Is there anything special I should do to ready my new "Oven to Table" pottery for use?

- A. Before the FIRST use of ovenware, immerse the pottery in warm water for at least one hour and then use the item without drying. Soak the article thoroughly before each use (At least 10 minutes) and use immediately while still wet.

This allows the absorbed water to steam the food from below and keep in all the flavor. It also makes cleanup easy because the food will not stick to the surface of the cookware piece. After use, hand wash and let dry in an open rack until very dry before placing in a closed cupboard.

## Q. What is the reservoir cup used for in the Mamma Rò Bean Pot?



- A. Fill the cup with water and cook the beans as normal. Over time, you will need to pour more water over your slow cooking beans. Use the water from the reservoir cup and refill it from the tap. The water in the cup is about the same temperature as the beans you are cooking. This ensures that your beans will not burst or shrivel.

## Q. Can these cookware pieces be used on the stovetop burners?

- A. Yes. However, when used on a flame or electric burner, it is advisable to avoid direct contact. We recommend that that you place a fine wire mesh diffuser between the flame/burner and the cookware piece.

**Important:** Only saucepans may be used on the stove top. Casseroles, baking pans, and bean pots are for oven use only.

**Additional Note:** To avoid heat damage or a "wet ring" on your dining table or counters, place the cookware pieces on a tray or plate when serving.

## Hand Blown Glassware



Our fine glassware is hand blown by skilled artisans. Every shape is unique, so the size and weight may slightly differ. Sometimes bubbles may appear in the crafting process especially the larger pieces. The Glassware is dishwasher safe, however, we recommend placing the pieces in the dishwasher so they do not touch.

## Brass Alloy Flatware

The magnificent flatware is a brass, nickel and chrome alloy with a rosewood handle. The best care you can give your flatware is to use it daily. As with any wood product, we do not recommend using an automatic dishwasher. Hand wash after each use. Rinse and dry with a soft cloth (do not leave to air dry). It is best not to leave food on the flatware for long periods of time after use. If you are unable to wash within a reasonable period of time after use, leave to soak metal portion only underwater. You may treat the flatware occasionally with a brass or silver polish to restore shine.



## Hand Woven Cotton Fabric & Linens

To preserve the rich colors of the natural vegetable dyes used on Mamma Ró cottons, use cold water, a very short cycle (unless very soiled), and delicate if you have one. Then either dry in the dryer until damp, then fold in half and half again and hang over a hanger to dry. Smooth the fabric to avoid ironing. Or, hang after washing rather than drying at all. You might need to turn the fabric after awhile so the inside fold is out to speed up the drying. It could take a day and a half on the hanger to thoroughly dry, but will be "ironed" when dry. Hot water and over-drying are not recommended.

