



G/VIN  
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## CLEANING AND CARE

### GAN rugs

The GAN rugs, hand-made of 100% new wool, allow for the creation of contemporary and personalised atmospheres, providing the space with special warmth. But as any other daily used product, and in order to guarantee a long lifespan, they require certain regular **care and cleaning**.

In order to keep your GAN rug in perfect conditions, you should follow a series of **recommendations and advices** which we are giving below and which will allow you to care for your rug in an optimal, easy and inexpensive way.

### ADVICES

As **general advice** and considering that all new rugs create and loose fluff during the first few weeks, we recommend to sweep it with a soft broom in the direction of the pile and then use the vacuum cleaner (with castors on the nozzle) in the same direction. **Never use a water/air vacuum cleaner as the GAN rugs are made of 100% new wool**. Once the rug has stopped producing fluff, use the vacuum cleaner regularly (at least once a week).

If due to the use of the rug, or during the cleaning, you should notice a yarn standing out of the surface, **NEVER** pull it off, but cut it level with the rest.

The use of carpets always implies a certain wear in specific areas of the surface. To evenly distribute wear all over the surface, we recommend changing the direction of the carpet 2 or 3 times a year.

If a **stain** is accidentally made on your carpet, you must act quickly to avoid it from drying, thus it will be easier to remove. Should any liquid be spilled over the carpet, even water, remove it immediately, soaking it up quickly with kitchen paper or a clean white cloth. Solid stains much be scratched off carefully with the tip of a knife or spoon.

Regardless of the type of stain, here are some general recommendations:

- 1.- All stains must **always** be cleaned from the outside edge to the centre in order to avoid them from getting bigger.
- 2.- If you apply any cleaning product, you should first test it on a small corner piece to make sure it won't affect the colour. Use only a little amount in order to avoid soaking the pile. Between applications, soak-up the liquid with kitchen paper or a clean white cloth. Apply the product with a damp sponge, pressing only softly on the rug, as scrubbing and rubbing could pull the pile out of shape. Last but not least, rinse it with lukewarm water and place kitchen paper on the treated area, pressing softly until it is dry.

## DIFFICULT STAINS

There are certain stains that seep quicker into the fibre and are therefore more difficult to get rid of. Depending on the **type of stain**, we recommend carrying out the following **cleaning treatments** always bearing in mind that:

- when we talk about **dry cleaning** we are referring to the use of a dry cleaning solvent (alcohol) or a specific aerosol.
- with **neutral detergent** we mean the use of a neutral rug soap diluted in water.

For **oil, grease, butter, honey, wax, cream, shoe polish, tar, metal polisher or pen ink stains**: first dry clean it (following the aforementioned recommendations) and then apply neutral detergent with a damp sponge. Dry with kitchen paper or with a white clean cloth.

For **coffee, milk, tea, cocoa, chocolate, ice-cream, blood, wine, soft drink, liquor or soot stains**: after soaking it up with kitchen paper or with the vacuum cleaner, apply a solution of neutral detergent, soft vinegar and lukewarm water with a damp sponge. Then rinse it with a clean white cloth and dry it with absorbent paper.

For **sauce, vomit, ice-cream, egg, fruit juice stains**: first remove the remains off the stain with lukewarm water and a clean white cloth, and then apply neutral detergent dissolved in lukewarm water with a damp sponge. Then rinse it with a clean white cloth and dry it with absorbent paper.

**Urine or excrement stains** must be removed first, either soaking them up with kitchen paper or with warm water and a clean white cloth. After that apply neutral detergent dissolved in lukewarm water with a damp sponge. Then rinse it with a clean white cloth and dry it with absorbent paper.

**Chewing gum or lipstick stains** are removed by dry cleaning (with dry cleaning solvent). Once finished, apply neutral detergent dissolved in lukewarm water with a wet sponge. Then rinse it with a clean white cloth and dry it with absorbent paper.

To clean **nail varnish** use acetone and then the dry cleaning procedure.

**Mud** must be brushed when dry and then removed with the vacuum cleaner. After that apply a solution of lukewarm water and ammonia (3 parts of water and 1 of ammonia) with a damp sponge. Then rinse it with lukewarm water and a clean white cloth and let it dry.

**Cigarette burns** are removed rubbing them with a hard surface (making sure that the surface does not leave remains). Then brush and vacuum clean.

**General dirt** can be cleaned with a solution of lukewarm water and ammonia, using a damp sponge, after vacuum cleaning. Then rinse it with lukewarm water and a clean white cloth and let it dry.

If you should not be able to remove the stain using these indications, or if the stains are from paints or oil-based varnish; or if the rug is in public areas with a lot of people using it, we recommend taking the rug to a professional cleaner.

## PROFESSIONAL CLEANING

If you decide to take your GAN rug to the **dry cleaner's**, remember to tell them our **cleaning recommendations** for this case, as they have been drawn from the cleaning tests requested by GANDIA BLASCO:

Clean the carpets with rotating brushes in aqueous medium with a horizontal axis dragging washing machine for solid colours, restricting the mechanic action of the brushes on long-haired wool carpets.

Clean with rotating brushes and dry foam for non-solid colours.

To dry it, hang the carpet outdoors over a static bar, away from direct sun light.

Drying in a forced hot air dryer, provided that it does not exceed a temperature of 45°C.

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